

<b>Form PTO-1449</b>			<b>ATTORNEY DOCKET NO.</b> AUS920040117US1		<b>SERIAL NO.</b> <del>Not Assigned</del>  10/815236	
<b>LIST OF PRIOR ART CITED BY APPLICANT</b> (Use several sheets if necessary)			APPLICANT Childress et al.			
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<b>U.S. PATENT DOCUMENTS</b>						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	INVENTOR NAME		CLASS/ SUBCLASS	FILING DATE
<b>FOREIGN PATENT DOCUMENTS</b>						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	COUNTRY		CLASS/ SUBCLASS	TRANSLATION YES NO
<b>OTHER PRIOR ART (including author, title, date, pertinent page, etc.)</b>						
/S.M./	AA	Service Level Management Buyer's Guide, 2002 Enterprise Management Associates, Inc., pp. 1-5.				
/S.M./	AB	IBM Tivoli Service Level Advisor - Predicting Service Level Assurance, 2002 Enterprise Management Associates, Inc., 1 page.				
/S.M./	AC	IBM Tivoli Management Suite - Guaranteed Service Delivery, 2002 Enterprise Management Associates, Inc., April 2002, pp. 1-10.				
/S.M./	AD	IBM Tivoli Service Level Advisor, <a href="http://www-306.ibm.com/software/tivoli/products/service-level-advisor">http://www-306.ibm.com/software/tivoli/products/service-level-advisor</a> , 2/23/04, pp. 1-2.				
<b>RELATED PATENT APPLICATIONS</b>						
EXAMINER INITIAL	APPLICATION NO./ ATTY. DOCKET NO.	APPLICANT	TITLE			FILING DATE
DATE CONSIDERED 09/22/2007		EXAMINER /Saeed Mirzadegan/				
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